



Working Families Credit
City & County of San Francisco

ECONOMIC RESOURCES FOR SAN FRANCISCO FAMILIES

Language code: K = Korean
E = English R = Russian
C = Chinese S = Spanish
(Mandarin/ T = Tagalog
Cantonese) V = Vietnamese

211, A UNITED WAY PROGRAM

Call for free, confidential community service information and referrals, including food, housing, immigration, employment assistance, substance abuse treatment, senior services and more.

- Call 211, Free • Confidential • Multilingual
- Available 24/7 www.211bayarea.org

AFFORDABLE HEALTH COVERAGE

Medical Care

Most families who receive the Working Families Credit will qualify for free or low cost health insurance (Medi-Cal or Covered California plans)

- SF BenefitsNet: (855) 355-5757 E,S,C
Language Line services also available.
1440 Harrison Street
Hours: M-F 8am - 5pm
Apply online: www.coveredca.com

If you don't have health insurance and don't qualify for Medi-Cal or Covered California plans, you may qualify for health services through Healthy San Francisco (adults) or Healthy Kids (children).

- For more information call: (415) 615-4555
E,S,C,R,V, Burmese
Hours: M - F 8:30am - 5:30pm
www.healthysanfrancisco.org

Vision Care

You may be eligible for a low-cost comprehensive eye exam and glasses.

- California Vision Foundation:
1(800) 877-5738 E,S
www.californiavision.org/patients.html

Dental Care

You and your family may also be eligible for free or low-cost dental care.

- Native American Health Center
160 Capp Street
Hours: M - F 9am - 1pm, 2pm - 5pm;
Clinic closed 1pm - 2pm
Call for appointment: (415) 621-8056
Medi-Cal & private insurance accepted.
www.nativehealth.org
- UCSF School of Dentistry
 - ◆ Parnassus Dental Center: 707 Parnassus Ave.
Call for appointment: (415) 476-1891
 - ◆ Buchanan Dental Center: 100 Buchanan.
Call for appointment: (415) 476-5608
<http://dentistry.ucsf.edu>
- University of the Pacific Dental School
155 Fifth Street
(415) 929-6501, M - F 8:30am - 5pm
Evening appointments: M/Th 6pm - 8:30pm E,S,C
Main Clinic open year-round and closed during school vacations, holidays, and exam weeks.
New patients seen M - F by appointment only.
Must be at least 14 years old. Denti-Cal (a service of Medi-Cal) is accepted.
www.dental.pacific.edu/Dental_Services/Clinics.html

FOOD ASSISTANCE & NUTRITIONAL SUPPORT

Food Assistance

Many working families are eligible to receive a card (like an ATM card) to help buy groceries. Get up to several hundred dollars a month in food assistance.

- CalFresh (formerly know as Food Stamps):
(415) 558-1001 or 1(877) 366-3076 E,S,C,R,V,T
Hours: M - F 8am - 5pm.
Apply online: www.benefitscalwin.org E,S,C

Emergency Meals & Food Boxes

- Food pantries, meal programs & emergency food boxes: Call 211, Free
 - Confidential • Multilingual
 - Available 24/7
- San Francisco Free Eats Chart:
www.freeprintshop.org/download/eats_english.pdf

Nutritional Support for Pregnant Women, Mothers, & Young Children

- Women, Infants, & Children Program (WIC): (415) 575-5788 <https://www.sfdph.org/dph/comupg/oprograms/NutritionSvc/WIC/default.asp> E,S,C

HELP WITH YOUR FINANCES

Payday Plus SF – The Better Small Dollar Loan

When you're low on funds but need cash, payday loans can seem tempting. But these loans are risky, the lenders charge high interest rates usually starting at 380% APR. With Payday Plus SF you can borrow \$50 to \$500 without high fees through one of our participating credit unions. Call 211 or visit www.PaydayPlusSF.org for more info and requirements.

Kindergarten to College (K2C) – College Savings Account

If your child has a Kindergarten to College savings account, you may be eligible for additional savings matches and incentives. In addition, if you sign and return a K2C consent form to your school and you are enrolled in the National School Lunch program, an additional \$50 will be deposited to your child's account as well as qualify your child for future program incentives. Call 3-1-1 or visit www.k2csf.org for more information.

SF Smart Money Network - Free Financial Management Counseling and Workshops

Learn how to budget, save, build credit and manage a bank account at a free financial management class or counseling session. Find out where and when there are classes near your home or work.

Visit www.SFSmartMoneyNetwork.org

Bank on San Francisco – Open a Free or Low Cost Checking Account Today

Bank on San Francisco makes it easy for you to get a bank account – even if you've had problems

with an account in the past, have never had an account before or are not a U.S. citizen. Open a checking or savings account at one of fourteen participating banks and credit unions. Call 211 or visit www.BankonSF.org

Free Financial Guidance on the Web

- Find info on credit repair, budgeting and finances at The Beehive. www.thebeehive.org E,S

Help with Money Troubles

If you are experiencing money troubles, need to pay off debt or avoid bankruptcy, Consumer Credit Counseling Service of San Francisco can help put you in control of your financial future.

- Consumer Credit Counseling Service of San Francisco:
595 Market St., 15th Floor, M - F 8am - 5pm
1(800) 777-7526
www.cccssf.org E,S

HELP WITH UTILITY BILLS

Lower your PG&E Bill

Most families who receive the Working Families Credit or EITC are also eligible for a 20% discount on their monthly gas & electric bill.

- PG&E: 1(800) 743-5000 Language line services available.
<http://www.pge.com/myhome/customerservice/financialassistance> E,S,C

Lower your Home Phone or Cell Phone Bill

If you currently receive Medi-Cal, SSI, CalFresh (formerly Food Stamps), Healthy Families or WIC, you may qualify for help with up to half the cost of your basic residential phone bill through the California Lifeline Telephone Program. Instead of using the discount on your home phone, your household may qualify for a free cell phone at a low monthly rate.

- **California Lifeline Call Center (Land line program)**
1-866-272-0349 English;
1-866-272-0350 Spanish
1-866-272-0356 Cantonese/Mandarin
1-866-272-0355 Vietnamese
1-866-272-0353 Tagalog
Hours: Mon-Fri 8AM-7PM
www.californialifeline.com
- **Safelink Wireless (cell phone program)**
1-800-SafeLink (723-3546)
www.safelinkca.com

Lower Your Home Internet Bill

If you have at least one child that is eligible for free lunch through the National School Lunch Program (NLSP) in a San Francisco public school, you may be eligible for fast home internet service at \$9.95 (plus tax) per month, a low-cost internet-ready computer, and free internet training.

Call 211 for options or

- Comcast Internet Essentials
1-855-8-INTERNET (1-855-846-8376) English
1-855-SOLO-995 (1-855-765-6995) Spanish
www.internetessentials.com E,S

DISCOUNTED TRANSPORTATION

Muni Lifeline Pass

Families who receive the Working Families Credit are automatically eligible for this pass, starting the month after receipt of the Credit. For information on eligibility and how to purchase this low-cost monthly Muni pass, visit www.workingfamiliescredit.org/munipasses.htm

- HSA - 170 Otis Street @ McCoppin Street; M-F, 8am-5pm; Available the first and last 3 business days of the month.
- HSA Workforce Development Center- 3120 Mission @ Cesar Chavez; M-F, 8am-5pm; Available the first and last 2 business days of the month.
- SFMTA Customer Service Center – 11 South Van Ness Ave @ Market St; M-F, 8am-5pm; Available the first 3 and last 5 business days of the month.
- SFMTA Presidio Sales Kiosk – 949 Presidio Ave @ Geary Blvd; 7 days a week, 10am-4pm; Available first 3 and last 5 days of the month.
- Photo Focus – 1100 Stockton St; 7 days a week; 9:30am-6pm; Available the first 15 and last 5 days of the month.

Carma - City CarShare Membership

If you have received the Working Families Credit in recent years, you may be eligible for a 120% discount for convenient access to shared cars.

- Call 415-995-8588
www.workingfamiliescredit.org/carshare.html

AFFORDABLE AUTO INSURANCE

- California's Low Cost Auto Insurance Program (CLCA):
1(866) 602-8861 Language line services available.
www.mylowcostauto.com

HELP WITH CHILD CARE & PRESCHOOL

Call the child care resource & referral agencies to learn about finding quality child care, child care subsidies, and family eligibility.

- Children's Council:
Main Line: (415) 276-2900
Resource and Referral Line: (415) 343-3300
www.childrenscouncil.org E,S,C
- Wu Yee Children's Services:
Main Line: (415) 677-0100
Resource and Referral Line:
(415) 391-4956 www.wuyee.org
- Info about Centralized Eligibility List (SF3C) for subsidized child care: www.sfcel.org E,S,C

Free Preschool for All

Free part-day high quality preschool is available to all San Francisco's 4-year-old children, regardless of income.

- Parent Phone Line: (415) 354-3873
www.first5sf.org/programs/parents-about-preschool-all

FAMILY SUPPORT SERVICES

Connect to information, resources, family services, parenting support, and other families at the City's many Family Support programs, such as Family Resource Centers. To find a Family Resource Center nearest you, visit: www.first5sf.org/frc/about

For all Family Support programs, call 211 or visit www.211bayarea.org

FREE ASSISTANCE SIGNING UP FOR DISCOUNTS & SAVINGS

Free Services at Single Stop Sites

Get assistance applying for CalFresh (formerly known as Food Stamps), health insurance, child care & more. Free tax assistance available during tax season.

Service Locations:

- City College – Mission Campus; Contact Patricia Castillo: (415) 920-6175. E,S

- City College – Ocean Campus; Contact Allie Fasth: (415) 239-3266. E
- Wu Yee/Joy Lok Family Resource Center; Contact Lena Yu: (415) 391-4890 E, C

FAMILY ECONOMIC SUCCESS SITE CERTIFICATION PROGRAM

Connect with Family Economic Success certified sites to get more information about access to public health benefits, basic need resources, child care and nutrition programs, discounted utilities and more. For a list of FES Certified Sites and a map of all sites participating in the FES Certification program, go to: www.sffsn.org

HELP WITH YOUR CAREER

- HSA Workforce Development Center – Mission: 3120 Mission Street & Cesar Chavez (415) 401-4800
- HSA Workforce Development Center–Southeast: 1800 Oakdale Ave, (415) 970-7762
- HSA Workforce Development and Information Center (EIC): 170 Otis St, (415) 557-5636
- Comprehensive Access Point: 1500 Mission Street (415) 575-4570
- Bayview Neighborhood Access Point: 1715 Yosemite Ave (415) 822-3491
- Chinatown Neighborhood Access Point: 601 Jackson Street (415) 677-7500
- Mission Neighborhood Access Point: 2301 Mission St., Suite 301 (415) 282-3334
- Western Addition Neighborhood Access Point: 1449 Webster Street (415) 549-7000
- Visitacion Valley Neighborhood Access Point: 1099 Sunnydale Ave (415) 239-8705
<http://www.workforcedevelopmentsf.org/jobseekerservices> E,S,C,K,R,V

SERVICES FOR IMMIGRANT FAMILIES

- San Francisco Immigrant Legal & Education Network:
Free legal assistance available in more than 15 languages. (415) 282-6209 x115
938 Valencia St.
M - F 9:30am - 5pm,
Legal Drop-in Hours: Tu 12:30 - 3:30pm
www.sfimmigrantnetwork.org E,S
- San Francisco Immigrant Advice Line: (415) 282-6209 x117

TAX CREDITS FOR WORKING FAMILIES

San Francisco Working Families Credit

For qualifying families who have never received the Credit before. Worth \$250 if you have a bank or credit union account and ask for direct deposit! Download an application online at www.workingfamiliescredit.org or pick one up at any FREE tax site from January through April.

- WFC Information Line: (415) 557-6284 E,C,S
www.workingfamiliescredit.org
- File your taxes on time (no extensions!) & submit your WFC application by the April tax filing deadline.

Earned Income Tax Credit (EITC)

- www.workingfamiliescredit.org/eitc.htm - Ask about your EITC refund when you file your taxes. Worth up to \$6,250 for qualifying families in 2016!

Free Tax Preparation Services

- Call 211 to get connected to a location convenient for you to receive this free help or visit www.earnitkeepitsaveit.org.

RENTAL ASSISTANCE

Get help paying overdue rent, avoiding eviction or applying for a security deposit to move in to permanent housing.

- Call 211, Free • Confidential • Multilingual
- Available 24/7 www.211bayarea.org

HOME BUYING ASSISTANCE & FORECLOSURE PREVENTION

- Mayor's Office of Housing: (415) 701-5500
<http://sfmohcd.org/housing-programs> E,S,C,K,R,V
- Consumer Credit Counseling Service of SF (CCSF): 1(800) 777-7526
595 Market St., 15th Floor
www.housingeducation.org E,S
- Mission Economic Development Agency (MEDA): (415) 282-3334
2301 Mission St., Suite 301
www.medasf.org
- Asian Inc.: (415) 928-5910
1167 Mission St.
www.asianinc.org
- SF Housing Development Corporation: (415) 822-1022
4439 Third St.
www.sfhdc.org